

LAUBACH LITERACY ONTARIO

ANNUAL REPORT 2013-2014

ANNUAL GENERAL MEETING Notice of Meeting

Laubach Literacy Ontario's Annual General Meeting Lakehead University, Orillia, ON

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Greetings from the President



Welcome to our 32nd Annual General Meeting, and our 2014 Conference: Measuring and Celebrating Success.

I would like to thank the Orillia and District Literacy Council and Literacy Society of South Muskoka for hosting this year's conference, and for coming up with a great theme for the conference.

The LLO Board has been working hard, with the guidance of Gay Douglas, to become a governance board. We have been measuring our success in this area, and find that our board meetings have improved. They are shorter, and board members get to spend more time looking at the big picture.

I would like to thank **Gay Douglas** for leading us through this process for the past two years, and will miss her on our Board. I would also like to thank the LLO Board Members for the hard work and volunteer time they have given LLO this year.

On behalf of the whole LLO Board I would also like to thank Lana, Mary Anne, Diana and Robyn for all the hard work they have done this past year.

I look forward to working with board members and staff in the next year...my last year on LLO's Board of Directors.

We really do have a lot to celebrate this year.

Gary Porter President Laubach Literacy Ontario

Minutes of Laubach Literacy Ontario's

Annual General Meeting 2013 Saturday, June 22, 2013 Starting at 8:45 A.M. Nipissing University, North Bay, Ontario

Members Present:

Barrie Literacy Council
Community Learning Alternatives (Proxy)
Grand Erie Learning Alternatives
Literacy Society of South Muskoka
Iroquois Falls Adult Learning Centre
Literacy Group of Waterloo Region – Kitchener
North Bay Literacy Council
Continuing & alternative Education DCSB (Proxy)
Haldimand Norfolk Literacy (Proxy)
Niagara Regional Native Centre Literacy Program

Literacy Council of Niagara West (Proxy)
Mississauga First Nation – Enjikendaasang
Literacy Group of Waterloo Region – Cambridge
Hamilton Literacy Council
Learning Centre for Georgina (Proxy)
Literacy Council York-Simcoe
Orillia and District Literacy Council
Schreiber-Terrace Bay Adult Learning (Proxy)
Niagara Regional Literacy Council (Proxy)
Literacy Alliance of West Nipissing (Proxy)
Learning Disabilities Assoc of Windsor (Proxy)

Board Members Present:

Literacy Council York South (Proxy)

Gary Porter (President), Jo Mutch (Vice President), Linda Fetterly (Secretary), Annie Aultman (Student Rep), Monika Jankowska-Pacyna (Member at Large), Alicea Fleming (Member at Large)

Regrets

Tracey Mollins, Gay Douglas and Henry Sum

Staff in Attendance:

Lana Faessler - Executive Director, Mary Anne Baker - Office Manager, Diana White - Office Administrator

Project Consultants/Coordinators

Robin Cook-Ritchie, RCR Consultants

1. Welcome and Call to Order

Gary Porter – President, welcomed everyone and called the meeting to order at 9:00 A.M. He requested that anyone making or seconding a motion speak their name and agency clearly.

2. Approval of Agenda

A motion to approve the agenda was made by Cathy Graham – Orillia and District Literacy Council, and seconded by Gord Ingoglia, Literacy Council York-Simcoe. Carried

3. Greetings from the President

Gary Porter greeted everyone and read his message from the Annual Report.

4. Approval of Minutes 2012 AGM

A motion to approve the minutes of AGM 2012 was made by Jo Cryderman, Literacy Society of South Muskoka and seconded by Jo Mutch (proxy) Continuing & Alternative Education DCSB. Carried



5. Treasurer's Report

The Treasurer's Report was read by Lana Faessler as Treasurer is in Hong Kong

5.1 Audited Statements

A motion to accept the audited financial statements was made by Gord Ingoglia, Literacy Council York-Simcoe, and seconded by Jane Jackson, North Bay Literacy Council. Carried

5.2 Appointment of Auditor (2013-2014)

Carol Risidore, Literacy Group of Waterloo Region moved that Curtis Villar LLP Chartered Accountants be appointed LLO's auditors for 2013-2014 and seconded by Helen McLeod, Hamilton Literacy Council. Carried

6. Nominations Report

Nominations report was given by Alicea Fleming, Chair of Nominations Committee. Alicea outlined the process and then read the slate of directors. She then introduced Cathy Graham, Orillia and District Literacy Council (new board member) and indicated that Annie Aultman (North Bay Literacy Council), remained as Student Representative as there was no election at Student Annual Meeting on Friday June 21, 2013. Alicea made a motion to accept the Slate of Directors as presented and it was seconded by Gord Ingoglia Literacy Council York-Simcoe. Carried

7. Introduction of Board of Directors for 2013-2014

Lana Faessler, Executive Director introduced the board of directors.

Gary Porter – President Jo Mutch – Vice President Henry Sum – Treasurer Linda Fetterly – Secretary Tracey Mollins, Gay Douglas, Alicea Fleming, and new member Cathy Graham

8. Annual Report Highlights

Lana provided some highlights from the annual report and indicated that a copy was in everyone's conference package and that it will also be posted on Laubach's website.

9. Other Business

No other business

10. Call for Adjournment

Chair called for a motion to adjourn-motion by Rubert Payea, Literacy Council Niagara West and seconded by Carol Risidore, Literacy Group of Waterloo Region. Carried

Treasurer's Report April 1, 2013 – March 31, 2014

The Statement of Revenues and Expenditures reveals that LLO ended the 2014 operating year with a fund balance of \$136,586. This represents an increase of \$46,027 from the ending fund balance in 2013. The year before that, we had a decrease of \$21,378 from the prior year.

This increase is primarily related to an increase in the number of projects LLO was successful in obtaining, and bookstore profits of \$12,036. Bookstore profits are used each year to subsidize students and our member agencies to attend our conference.

This year we would like to thank Barb Stewart for a very generous donation and also CUPE for once again making a donation towards student education. Other donations, including several that support Rubert Payea's efforts to provide an annual donation of a computer for the student draw for a laptop, were also received for total donations of \$542.27.

We would like to thank MTCU for both the core funding received to support our business plan, and the project funding received to provide the field with innovative teaching products in the areas of math, budgeting, problem-solving and serving learners experiencing generational poverty.

We are very grateful to the Trillium Foundation for funding a two-year project that provides literacy practitioners with task-based activities for Level one learners. Although aligned with the popular LWR series, the activities can be used as stand-alone activities.

Everything we produce is available in hard-copy at a cost-recovery fee, or free download on our website at http://www.laubach-on.ca/bookstore/llo-publications

The following pages are excerpts from the Auditor's report., which we reviewed and accepted by the LLO Board of Directors. Anyone wishing to view the full report can contact staff at the Laubach Literacy Ontario office.

Respectfully Submitted,

Henry Sum Treasurer Laubach Literacy Ontario

LAUBACH LITERACY ONTARIO

AUDITED FINANCIAL STATEMENTS*

FOR THE YEAR ENDED MARCH 31, 2014

* The full Auditor's report can be obtained by contacting Laubach Literacy Ontario.



INDEPENDENT AUDITOR'S REPORT

To the Members of Laubach Literacy Ontario

We have audited the accompanying financial statements of Laubach Literacy Ontario, which comprise the statement of financial position as at March 31, 2014 and the statements of revenues and expenditures, changes in net assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified audit opinion.

Basis for Qualified Opinion

In common with many not-for-profit organizations, Laubach Literacy Ontario derives revenue from fundraising activities the completeness of which is not susceptible to satisfactory audit verification. Accordingly, verification of these revenues was limited to the amounts recorded in the records of Laubach Literacy Ontario. Therefore, we were not able to determine whether any adjustments might be necessary to fundraising revenue, excess of revenues over expenses, and cash flows from operations for the year ended March 31, 2014, current assets and net assets as at April 1, 2013 and March 31, 2014.

Qualified Opinion

In our opinion, except for the possible effects of the matter described in the Basis for Qualified Opinion paragraph, the financial statements present fairly, in all material respects, the financial position of Laubach Literacy Ontario as at March 31, 2014 and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Courts. Villar LLP

Guelph, Ontario May 27, 2014 CURTIS-VILLAR LLP
Chartered Accountants
Licensed Public Accountants

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LAUBACH LITERACY ONTARIO

Statement of Financial Position March 31, 2014

		2014		2013
ASSETS				
CURRENT				
Cash	\$	68,592	\$	51,412
Term deposits	7	50,542	7	50,040
Accounts receivable		32,975		24,359
Inventory		1,130		1,130
Prepaid expenses		1,622		1,622
		154,861		128,563
ROPERTY, PLANT AND EQUIPMENT (Note 2)		6,319		7,899
	\$	161,180	\$	136,462
IABILITIES AND NET ASSETS				
URRENT				
Accounts payable	\$	16,787	\$	19,723
Current portion of long term debt	Ψ	418	Ψ	1,721
Deferred income				15,072
		17,205		36,516
ONG TERM DEBT (Note 5)		-		418
	-	17,205		36,934
ET ASSETS				
General fund		137,656		91,629
Capital asset fund	 ,	6,319		7,899
		143,975		99,528
	\$	161,180	\$	136,462

ON BEHALF OF THE BOARD	
DaryPato	Director
year	Director

The accompanying summary of significant accounting policies and notes are an integral part of these financial statements

LAUBACH LITERACY ONTARIO STATEMENT OF REVENUES AND EXPENDITURES AND RESTRICTED FUND BALANCE FOR THE YEAR ENDED MARCH 31, 2014

		21 2111 121	ON THE LEAN ENDED MAKCH 31, 2014	H 31, 2014		
	Ministry of Training, Colleges	Trillium	General	Total 2014	Total 2013	
	& Universities	,				
Revenue	(near licen)	(restricted)	(unrestricted)			
Grants	\$ 200.425	\$ 111 332	34.000	170 300		
Donations				233	162,868	
Book sales		•	41 965	40/	2,058	
Other income	٠		12.115	12 115	50,098	
Conference registration fees			19,663	19 663	1,22,1	
Interest			602	602,51	100,5	
Memberships			3 448	3 448	7 660	
Total Revenue	200,425	111,332	102,350	414 107	240 135	
Expenditures					2010	
Subcontractor	868.99	896 09		220 761	3	
Salaries and benefits	82,724	18.243	1 312	127,000	100 865	
Books			20000	20 000	100,633	
Honorarium	16.850	8 000	17/1/2	27,723	40,319	
Publications and reports	1.000	13 593	2,679	16 777	8,000	
Conference			15,005	15,006	4,01/	
Board meeting expenses	7.579	•	3.718	13,090	14,698	
Project administrative costs	8,025		21.6	8 025	10,028	
Website	1.551	4.600		6 151	1 506	
Rent and utilities	5,099	464		5.563	5 563	
Office expenses and computer supplies	1,819	Ξ	1,937	3,867	4.415	
Professional fees	2,778	009		3,378	3.326	
Telephone	2,207	832	89	3,107	2,635	
Training	92	3,000		3,092	2,933	
Insurance	1,653		*	1,653	333	
Travel	435	649	29	1,113	625	
Reference materials, focus groups and meetings	1,061	•		1,061	338	
Courier and postage	434	272	156	862	966	
Professional memberships	175		159	334	296	
Professional development	45	r	140	185	996	
ruolicity	,		100	100		
Total Expenditures	200,425	111,332	56,323	368,080	261,513	
Other Income and Expenditures		v				
Interest earned		•	•	•		
Interest owing	1	-				
Surplus for the year			46,027	46,027	(21,378)	
Fund balance, beginning of year			,	90,559	111,937	
Fund balance, end of year	\$		\$ 46,027	\$ 136,586	\$ 90,559	

The accompanying summary of significant accounting policies and notes are an integral part of these financial statements

NOMINATIONS REPORT

For Laubach Literacy Ontario Board of Directors

2013-2014

NOMINATIONS REPORT

For Laubach Literacy Ontario Board of Directors 2013-2014

Nominations Committee

The Nominations Committee this year was comprised of two LLO Board members: Alicea Fleming, Chair of the Nominations Committee and Henry Sum, Treasurer; Nancy Friday, a volunteer committee member who works at AlphaPlus and Lana Faessler, Executive Director of Laubach Literacy Ontario.

Nominations Policies and Procedures

LLO reviews the skills of the board of directors annually. Based on identified gaps in skills, the Nominations Committee recruits individuals for election to the LLO Board of Directors.

Nomination forms were sent to each member organization via email, and posted on LLO's website. Nominations were closed on May 12, 2014.

Bylaw references to guide members at the AGM:

7.1 Number of Directors and Qualification:

The affairs of the Corporation shall be managed by a board of nine (9) directors, each of whom at the time of election or within 10 days thereafter and throughout the term of office shall be a member of the Corporation.

7.2.1 The Provincial Student Representative will be nominated and elected at the time of the LLO Conference and AGM. All students attending the Annual Student Meeting will have the right to elect the student of their choice.

Once elected, the provincial Student Representative will be bound by all the governing regulations that apply to the LLO Board of Directors as set out in the LLO bylaw.

7.2.2 Length of Term of Office:

A Director will be elected to hold office for three years, with the exception of the Student Representative who will hold office for one year. Any Director may offer for re-election for a maximum of three (3) consecutive terms, providing they remain qualified. An Executive position(s) may be held for a maximum of three consecutive years.

7.4 Vacancies:

Vacancies in the Board of Directors, however caused, may so long as a quorum of Directors remains in office be filled at the next annual meeting of the members, at which directors for the ensuing term are elected by members. If the directors shall see fit to do so, they may fill the vacancy from among their membership, but directors so appointed must be elected at the next annual meeting of the members. If there is not a quorum of directors in office, the remaining directors shall forthwith call a general meeting of the members to fill any vacancy in the Board of Directors.

11.6 Quorum:

A quorum for the transaction of business at any meeting of all members shall consist of not less than 25% of members in person or by proxy.

11.7 Voting of Members:

Every organizational member that has paid its annual membership fee shall have one vote on each question arising at any special or general meeting of the Corporation. Associate members do not have voting privileges at Annual or Special Meetings of LLO.

At all meetings of members every question shall be decided by a simple majority of the votes of the organizational members present in person or represented by proxy, unless otherwise required by the by-laws of the Corporation or by law.

Every question shall be decided in the first instance by a show of hands unless a poll be demanded by any member. Upon a show of hands, unless a poll be demanded, a declaration by the chairman that a resolution has been carried or not carried and duly recorded in the minutes shall be proof of the status of the question. The demand for a poll may be withdrawn, but if it is not, then the question shall be decided, with a count taken, by a majority of the voters (in person or by proxy). The result of the poll shall be deemed to be the decision of the Corporation in general meeting upon the question. In case of a tie at any general meeting, the chairman of the meeting shall cast the deciding vote.

11.8 Proxy Votes:

Such vote may be made by duly authorized proxy, which shall be deposited with the Secretary of the Corporation before the meeting begins.

Nominations Procedures

In accordance with policy guidelines, all students attending the Student Annual Meeting at each year's conference have the right to elect a student representative. As there was only one nomination received, an election for student representative will not be needed.

Once elected, the provincial Student Representative will be bound by all the governing regulations that apply to the LLO Board of Directors as set out in the LLO bylaw.

There are six board members who are in the midst of a three year term, so are not up for re-election.

This leaves two vacancies on the board, and three nominees: Linda Fetterly, who would like to serve a second three year term, Jo Cryderman, and Mary Anne Fuduric. As such, there will be an election at this year's AGM.

Voting Procedures

A representative from each organizational member will receive a voting card when registering for the AGM. There is one vote per organizational member. Voting members present may hold several voting cards, if they are appointed as a proxy for absent members.

Ballots will be distributed to voting members, according to the number of voting cards held. Members can refer to the biographies of the three nominees, and will be given time to fill out their ballot(s) and deposit it into the ballot box. Remember: choose 2 candidates out of 3 listed.

Votes will be counted by two independent scrutineers, and candidates with the most votes will be announced by the Chair.

Once voting is completed and votes counted and announced, a motion is made and seconded to accept the slate of directors as presented, and the Chair calls for a vote on the motion. According to Article 8.1 of LLO's Bylaws, the directors shall be elected by a simple majority of votes cast by LLO members present at the AGM or represented by proxy duly appointed.

Officers of the Board

In accordance with LLO Bylaws, the new Board of Directors will appoint the officers of the Board: President, Vice-President, Treasurer, and Secretary, following the AGM. The officers will be announced at LLO's conference.

Respectfully Submitted,

Alicea Fleming Chair of Nominations Committee Laubach Literacy Ontario

Profiles of Candidates for the Term 2014-2017

Jo Cryderman Literacy Society of South Muskoka

Nominator: Cathy Graham, Orillia & District Literacy Council

Experience or training that addresses the 2014-2015 LLO Board of Directors strategic directions:

Laubach certification: Master Tutor-Trainer

Board of Director Experience

One of the founding members of Blue Skies Men's Residence Board of Directors (3 years)

Literacy Experience:

- Program Manager for Orillia & District Literacy Council nine years
- Student-Tutor Coordinator for Literacy Society of South Muskoka sixteen years (current)
- Literacy and Basic Skills (LBS) instructor for Trillium Lakelands District School Board, (TLDSB) Gravenhurst Alternative Education & Training Centre.
- Implemented a pilot project for three months at Fenbrook Correctional Institution working with inmates on PLAR.
- Trained Secondary School students in Huntsville as volunteer tutors for Elementary School students (grades 3-8) for the past decade and currently.
- Received Jubilee Award for literacy contribution

Contributions to LLO:

I feel that I can contribute my time and energy to ensure that adults in Ontario will be able to benefit from the services of LLO for years to come.

I feel that as LBS practitioners we must make sure the Provincial/Federal governments recognize and acknowledge the necessity of our services in every community urban and rural.

What I hope to gain:

I hope to learn more from the people who have served on this Board of Directors so that I am able to contribute my skills as they are needed.



Linda Fetterly North Bay Literacy Council

Experience or training that addresses the 2014-2015 LLO Board of Directors strategic directions:

- Helped with Fund Development within the North Bay Literacy Council
- A spokesperson for the agency at political networking events
- I've been involved in pre-budget consultation meetings in North Bay
- I've been involved in Literacy Awareness Day at Queen's Park
- Board member for LLO for 3 years

Previous Board Experience

- Served on the LLO Board for 3 years, as Secretary
- North Bay Literacy Council Board member for 5 years—3 years as Secretary
- International Administrative Association of Professionals Board member

Past Literacy Experience

- 5 years tutor
- 5 years Fundraising Committee
- Member of the LLO Literacy Awareness Day Committee

What contributions do you feel you can make to Laubach Literacy Ontario?

- I feel I can bring a positive, caring attitude with excellent administrative support, public relations, fund development, and experienced political networking with enthusiasm. I now have over five years' experience in the literacy field.
- I have three years' experience on the LLO Board as secretary and gained extensive knowledge of LLO programs offered and operations of the non-profit agency.

What do you hope to gain from this opportunity?

I hope to further my experience and knowledge of LLO to help them succeed and serve on different positions on the Board.

Also to utilize my experience as an LLO Board Member to report back to the North Bay Literacy Council to help meet their goals.



Mary-Ann Fuduric Learning Disabilities Association of Windsor-Essex (member agency) and Brain Injury Association of Windsor-Essex County



Nominator: Bev Clarke, Executive Director of LDAWE

Experience or training that addresses the 2014-2015 LLO Board of Directors strategic directions:

My experience with using the Laubach Literacy Program over the last four years through LDAWE and The Windsor Public Library—Adult Literacy Program has provided me insights to the literacy and accommodation and support needs of members in the community.

Board of Director Experience

Kardinal A. Stepinac Folklore Group (Board Director from September 2012-present—expires September 2014). Responsible for fundraising.

Literacy Experience:

- Presenter—LLO Conference 2012 "Assistive Technology as a Remediation Tool"
- Certified Laubach Tutor Windsor Public Library (October 2010—October 2011).
- Certified Laubach Tutor—LDAWE (December 2010 to present)

Contributions to LLO:

My background in education provides me with an understanding of a student's perspective. My experience at LDAWE and BIAWE provides me with knowledge of the complex needs of some individuals as learners and the organizations that support them.

What I hope to gain:

I'm hoping to gain a provincial perspective on literacy and to learn new skills that I can apply professionally.

Highlights of 2013-2014

It was a busier-than-usual year for LLO, with five projects on top of our core Business Plan deliverables, and another successful annual conference. Proceeds from our social enterprise, Laubach Literacy Bookstore provided travel subsidies to member agencies, and reduced fees for literacy students. For a look at our conference and workshop evaluations, visit http://www.laubach-on.ca/teach/news/conference2013

Projects:

MTCU

- Literacy Bridges: Adapting literacy tutor training and resources based on Bridges Out Of Poverty principles (in partnership with Project READ Literacy Network)
- Problem-Solving Training Module
- Real World Math Booklet
- Budgeting Training Module

Trillium

Task-based activities for the Laubach way to reading (LWR) series

Robyn Cook-Ritchie was the project coordinator for all of the above projects, except Literacy Bridges, which was managed by Lana Faessler.

Members were kept informed through the following communiques, which are then posted on our website for reference:

Our quarterly e-magazine, Expressions, http://www.laubach-on.ca/teach/news/emagazine

Our monthly news-blast, LLO Express, http://www.laubach-on.ca/teach/news/LLOExpress

Between these regular updates, over 15 emails were sent to members when information was timesensitive, and regular Facebook and Twitter posts increased public awareness about literacy.

Last April, TDAC members (Training, Development and Certification Committee) piloted a Blended Trainer workshop. Six apprentice-trainers did part of their 12-hour trainer workshop through our online Moodle classroom, Trainingpost, and completed the balance face-to-face.

We were pleased to welcome eight new organizational members, who joined in the past year.

What helps make an organization successful is dedicated staff, a caring board, and a strong membership--LLO has all of that in full measure.



Laubach Literacy Ontario provides training, resources and services to meet the changing needs of our members and adult students to create a stronger, more literate Ontario.

Laubach Literacy Ontario is...

- ♣ A volunteer association dedicated to increasing literacy in Ontario
- ♣ A provincial network of 70 Laubach-affiliated organizations
- A supporter of the "Each One Teach One" philosophy
- ♣ A provider of professional development and training for both tutors and trainers
- Affiliated with Pro-Literacy Worldwide
- A distributor of New Readers Press material
- An Employment Ontario service funded by the Government of Ontario, through the Ministry of Training, Colleges and Universities

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